

Cherokee County E 9-1-1

Cherokee County, Georgia

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FOR IMMEDIATE RELEASE - March 1st, 2024

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Last month, we started sending text message surveys to those who recently interacted with Cherokee County E 9-1-1. We are excited to share some of that early data with you. There were 2,015 surveys sent out and we got 806 responses. We are seeing great responses and nearly 40% of those who received a survey responded. We are also getting some great feedback and we see the citizen satisfaction scores are upwards of 94%.

A reminder that not everyone will receive a survey and residents that do not want to participate can simply not respond or reply with STOP to opt out of this and any future surveys. This cannot be used to make a formal complaint with the department.

Important notice: This survey **cannot** be used to report or request service, either emergency or non-emergency from Cherokee County E 9-1-1 or its partner agencies including, but not limited to criminal activity, medical emergencies, fires, or anything requiring law enforcement or fire rescue response. If you have an emergency dial 9-1-1 or for non-emergencies dial 678-493-4080.



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